

2023 Q1 INSIGHTS

GLOBAL TECH-ENABLED OUTSOURCED BUSINESS SERVICES

ARM: ARM INDUSTRY FACING CHALLENGES,
CONSUMERS TURNING TO POINT OF SALE
CREDIT FOR NECESSITIES

RCM: MEDICAL DEBT TAKES CENTER STAGE:
HOW GROWING PATIENT BURDEN AND
LEGISLATIVE CHANGES ARE IMPACTING THE
REVENUE CYCLE MANAGEMENT INDUSTRY

CRM: LABOR MARKET TAILWINDS AND
TECHNOLOGY (ARTIFICIAL GENERAL
INTELLIGENCE AND LARGE LANGUAGE
MODELS) DOMINATE THE HEADLINES

AND MORE...



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